



## Westside Baptist Customer Testimonial

Customer: Westside Baptist Church – Jacksonville, Florida  
Industry: House of Worship

Westside Baptist Church has a membership of over 6000 with a staff of 21 ministerial and administrative personnel. Westside has a number of servers including an MS Exchange and MS SQL server, as well as a number of mobile users. Their primary application is a third party software package specifically built for house of worship clients. As with any organization, Westside Baptist relies heavily on its IT infrastructure and systems to manage accounting, membership attendance and contributions, document management and desktop publishing, ministerial requirements, and a myriad of other activities.

Until signing onto YottaVault, Westside had utilized traditional tape backup systems but had found it to be a cumbersome solution at best. Through its managed service provider, Westside was introduced to YottaVault and has been a client for over a year. On several occasions since becoming a YottaVault subscriber, Westside has had occasion to utilize the rapid recovery feature of YottaVault stating it is clearly superior to previous methods they had utilized.

According to *Rick Miracle Administrator of Westside Baptist Church* – “Prior to using YottaVault we had used a tape backup system. Our system crashed and when we tried to restore the backup, we found that we had not been backing the data up properly. This resulted in inputting over 3000 members. Several years after that we had another system crash which cost us many hours in down time and also many hours of technical support to restore the data. Since using YottaVault we have had to restore files with little or no down time at all. We are now confident that in a crisis, our data is backed up properly”.

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